User manual

CAFÉ ELITE

COFFEE QUEEN® ORIGINAL

Your retail dealer

U_EN

Rev. 110119

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Congratulations on choosing a Café Elite Instant coffee machine .
Read this manual before using the coffee machine for the first time.
Only qualified personnel should install the machine.
Check that all parts are free of defects. If they are not, stop the installation and contact your dealer.
Keep this manual in a safe place.

Crem International AB is certified in accordance with ISO 9001 and ISO 14001, ensuring that its products have the lowest possible environmental impact.

Warnings and safety regulations:

The manufacturer is not liable for personal injuries or damages caused by the machine when is used in a way other than the manner described in the manual.
Likewise, the manufacturer cannot be held liable if maintenance or safety regulations are neglected.
The warranty will become void if the machine is used in a way other than the manner described in the manual. The machine may only be operated by an adult.

- The user must be an adult. The machine may not be used by children or other unsuitable individuals.
- The user must observe the safety regulations applicable in the user's country.
- The user must also use common sense.
- The user, installer or service technician must inform the manufacturer of any defects or wear that may jeopardise the machine's original safety.
- The installer must check the conditions at the place of use, to ensure hygienic and safe use for the user and customers.
- The manufacturer is responsible for the machine components, and the buyer for ensuring that trained personnel use the machine.

Function description:

Café Elite has three nozzles, one for hot water and two for a choice of other drinks.
Café Elite has eight buttons, one of which is generally reserved for hot water only and the others are programmable for dispensing a choice of other drinks.

Café Elite can be programmed to dispense a set volume.

Café Elite can be programmed to dispense continuous flow from dispenser nozzle or self-closing faucet.

First start up

Turn ON the main switch behind the door, display will show: “water level low” “Press Enter” Press the E button to confirm.

Energy Saving Mode:

Hold the stop button for 5 seconds. Display will show standby.

When the machine goes into standby mode, drinks cannot be dispensed and the water temperature falls to the block ambient temperature.

To return to operation mode, press the stop button for 5 seconds.

Fact:

Height	735 mm
Width	310 mm
Depth	515 mm
Electrical connection.	1-phase 230V/2200W
Cold water connection:	½” Radius external thread
Ambient temperatures for correct operation	+5ºC - +50ºC

Note: All options must be connected and installed by a qualified electrician.

3 Canisters

Canister:	Width	Depth	Height	volume/litre;
coffee	137	225	335	2,7
chocolate	67	225	335	2,7
topping	67	225	335	2,7

4 Canisters

Canister:	Width	Depth	Height	volume/litre;
coffee	67	225	335	2,7
espresso	67	225	335	2,7
chocolate	67	225	335	2,7
topping	67	225	335	2,7

Display
Strength of drinks
++ or - -
Key switch
(cup and jug)
Card reader
Door
lock
Drinks
outlet
Drip tray
insert
Drip tray
STOP
COFFEE
ESPRESSO
CAFÉ LATTE
CAPPUCCINO
CHOCOLATE
CHOCO-MILK
ESPRESSO-CHOC
HOT WATER
TECHNICAL
SERVICE CARD
Café Elite
COFFEE
QUEEN

Canister lids

Canisters

Chute

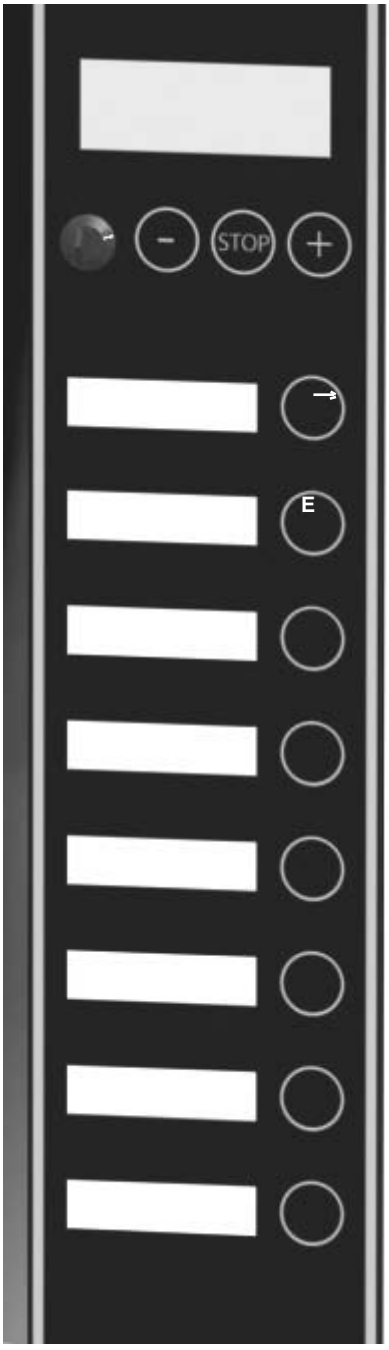
Mixing bowl

Service lid (for emptying water tank)

Drinks outlet

ON/ OFF main switch

Membrane switch, function buttons



Press the + button if you wish to increase the strength of the drink or go forwards in menu.

Press the - button if you wish to decrease the strength of the drink or go backwards in menu.

Press the Back button if you want to leave the submenu and go back to the main menu.

Press the Enter button if you want to enter the menu, change a value or a setting.
Confirm the new setting by pressing the button.

Press the STOP button to go back to the start position in service menu. Press the STOP button if you want to return to the start menu.

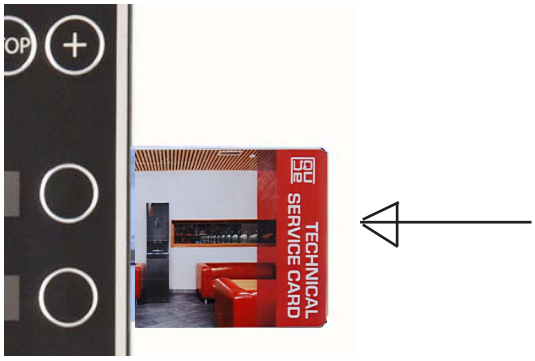
ENERGY SAVING MODE button. Keep the STOP button pressed down for c. 5 seconds. The display shows; Energy Saving Mode. To return to normal setting, keep the Stop button pressed down for 5 sec.

ENERGY SAVING MODE, the machine switches off the front display and decreases the temperature in the water tank to c. 65°C.

USER CARD.

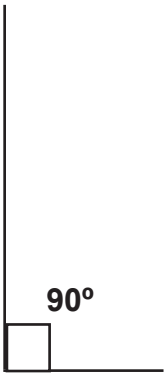
USER CARD Item number: 1602693.is used for adjusting drinks and counters.
The user card is supplied by your dealer.

Insert the user card, according to the illustration.



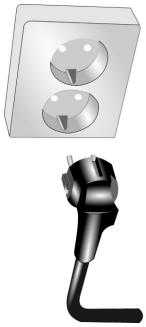
To use the machine again. Remove the card and keep it in a safe place.

4.1. Place the machine on a flat waterproof surface.



Connect the electrical plug to a separate grounded wall socket

Grounded wall socket
230V 10A



Attention!
Make sure there is a space behind the machine for free flow of air. (minimum 10cm).

4.2. Water connection

Connect to a **cold water supply inlet 1/2”Radius** using the tube supplied.

In areas with high levels of lime, a water filter should be installed.

Make sure that the water tube does not have any kinks anywhere when the machine is moved into place. Please flush the water tube before connecting to the machine, this is to flush out any particles which might otherwise damage the inlet valve.

4.3. Open the water inlet.

First start up

ON / OFF main switch

4.4. Open the door.
4.5. Turn ON the main switch behind the door.

4.6. Close the door.

4.7. The display will show: “water level low”
“Press Enter”

4.8. Press the E button to start up machine.

4.9. Displayen shows: “filling water”

4.10. The tank is now filled automatically with 5,0 litres of water.
Heating will not start until the water level reaches the level sensor.

Default temperature is approx. 85º C.

4.11. Machine is ready to use when ”Select product”, ”Temp” shows in display.

Select product **Temp 85º C**

4.12. Fill canisters with ingredients.

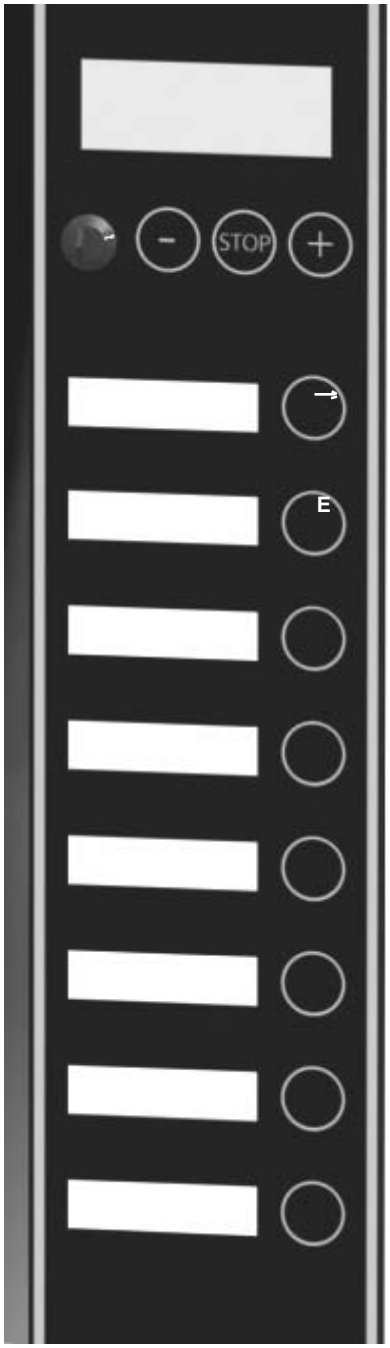
Take out ingredient canisters (to avoid any spillage in the machine) and fill them with ingredients.

4.12.1. Loosen ingredients canister.
4.12.2. Remove lid and fill with ingredients.

4.12.3. Reassemble canisters.

When placing the ingredient canisters;

Make sure that the outlet pipes on the ingredient canisters are touching the steam traps (A).



5.1. Place a cup in the centre of the drip tray.

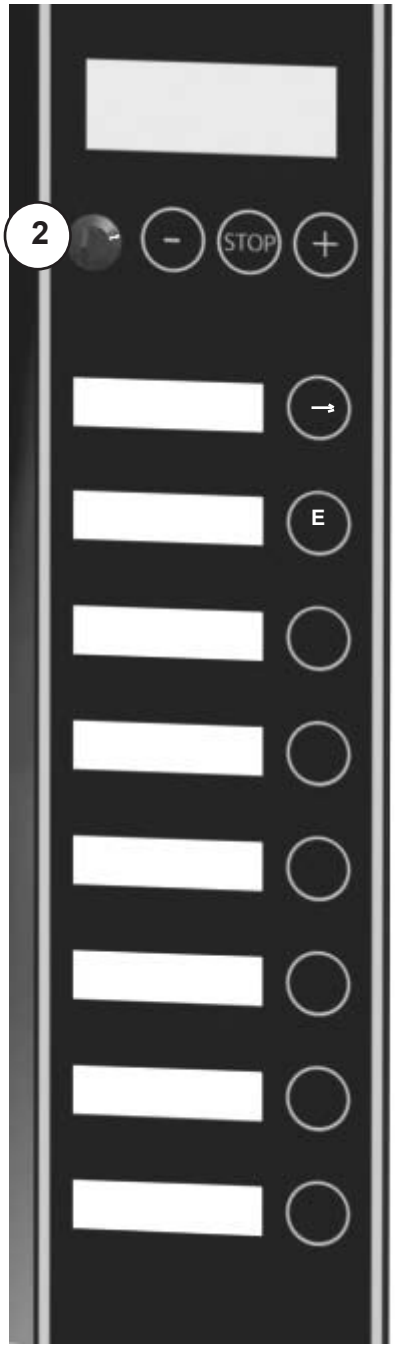
5.2. The strength has a standard setting, if you wish to increase or decrease it, do as follows.

For a stronger drink increase by pushing button.

or alternatively

For a weaker drink decrease by pushing button.

5.3. Choose drink.



Brewing coffee in jug.

1. Place a jug in the centre of drip tray.
   Serving pot 1,2L art.no. 1103091

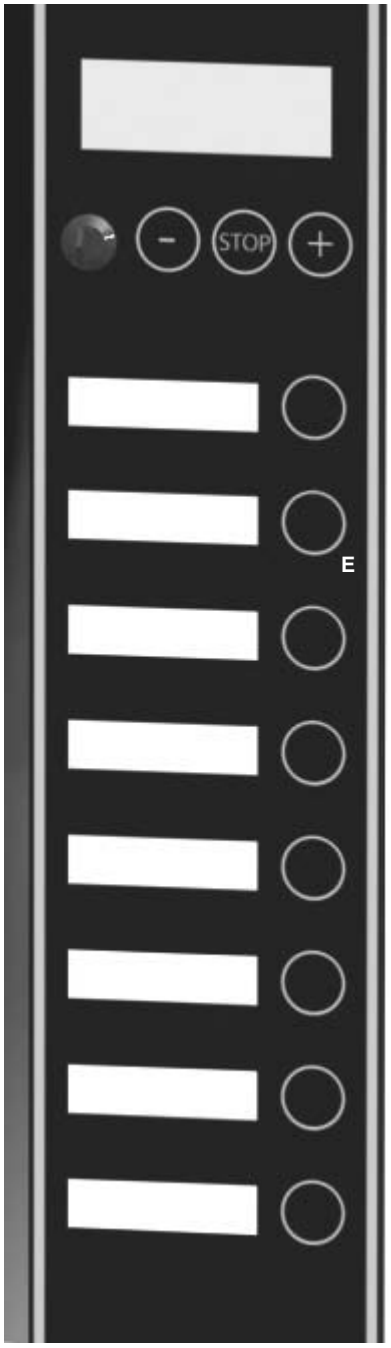
2. Turn on the key with jug symbole clockwise.

3. 6 cups of brewing is standard settings,
   Change amount of cups by pushing + or - button.
   Optional up to 12 cups or down to 1 cup brewing.

4. Push the button for drink 1.

   Wait until the light and message
   ”Please wait” has been turned off before you take out the jug.
   Serve a jug with good coffee.

   Serving pot 1,8L art.no. 110001
   Serving pot 1,2L art.no. 1103091



Automatic cleaning of mixing system.

1. Put a container that takes c. 0.5 litres under the dispenser

2. Insert the user card in the card reader.

3. Display shows **Service Menu, Clean Machine.**

4. Press E the E button.

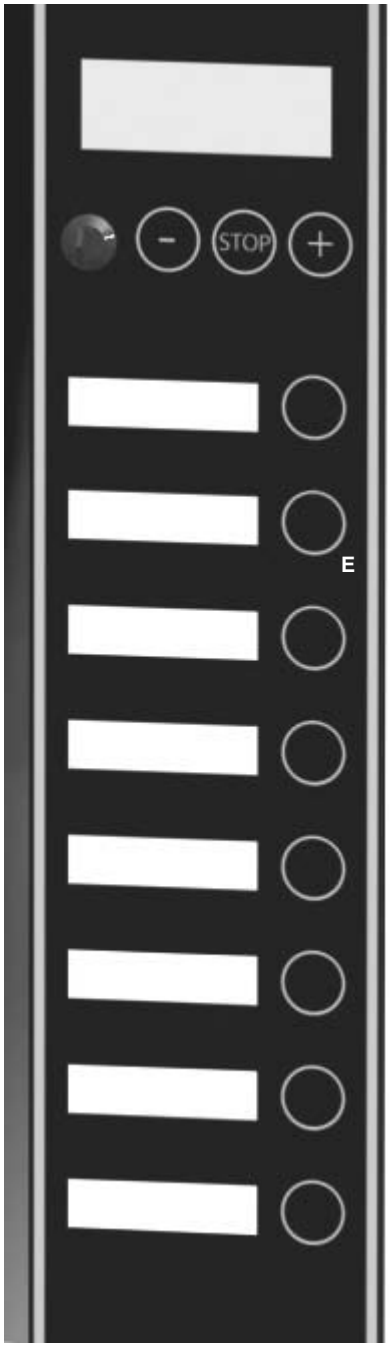
5. Move through the menu until the display shows **Select Cleaning, Clean Mixer.**

6. Press E the E button.

7. The machine will no clean the mixing bowls for c. 5 seconds.
Note: Repeat the cleaning procedures 2-3 times.

8. Remove the user card..

Cleaning means rinsing with water and rotating the whipper motor.



Automatic cleaning of valves.

1. Put a container that takes c. 0.5 litres under the dispenser.

2. Insert the user card in the card reader.
3. Display shows **Service Menu, Clean Machine.**

4. Press E the E button.

5. Move through the menu until the display shows
Select Cleaning, Clean Valves.

6. Press E the E button.

7. Dispenser valves will not start to open and close with 3 pulses/second for a max of 6 seconds.
Repeat the procedure 2 - 3 times.

8. Remove the user card.

Cleaning entails that the valves "knock" off any lime scale and other particles that may get stuck in the cylinders and flushing them with water.

Disassemble: the mixer system

1. Loosen canister and output hose. see fig. 1.
2. Turn the lever anticlockwise. see fig. 2.
3. Loosen the mixing bowl by pull straight out. see fig. 3.

Fig 1.

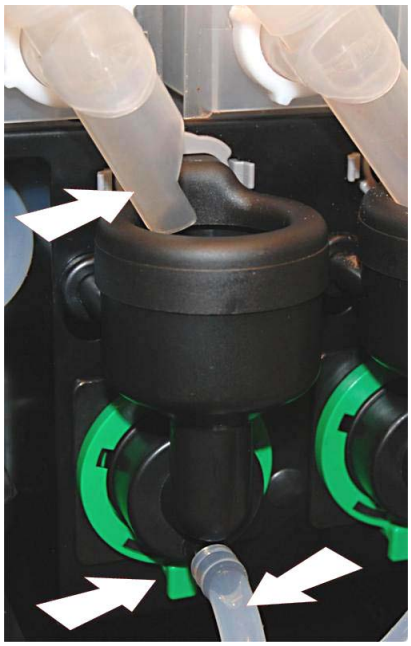


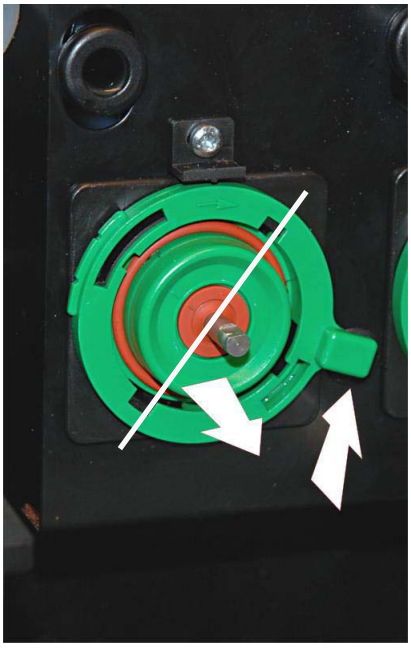
Fig 2.

Fig 3.

4. Loosen whipper by pulling it straight out. see fig. 4
5. Loosen the mounting plate. Turn the lever anticlockwise, until it stops.see fig. 5.

Fig 4.

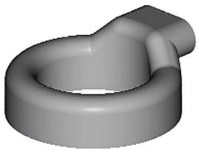
Fig 5.

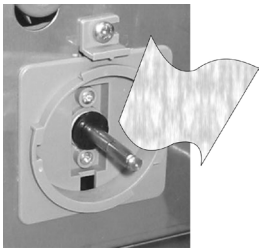


Reassembly mixing system. See next page.

Wash these parts.

Mixing bowl | Condensation trap | Mounting plate | Whipper | Clean with a moist cloth and wipe dry.





All parts must be dry before reassembly.

Reassembly mixer system reversed.

6. CHECK all seals before reassembly of parts. see fig. 6.
7. The plane side of the whipper motor shaft must correspond with the marking on the whipper. see fig. 7.
8. Fit the whipper, push until a slight clicking sound can be heard. Follow the instructions of the mixer, arrow. It is only possible to fit the whipper in one way. see fig. 8.

Fig 6.

Fig 7.

Fig 8.

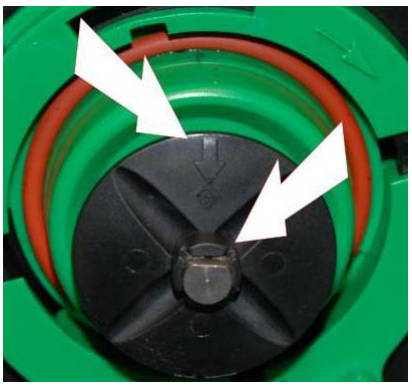
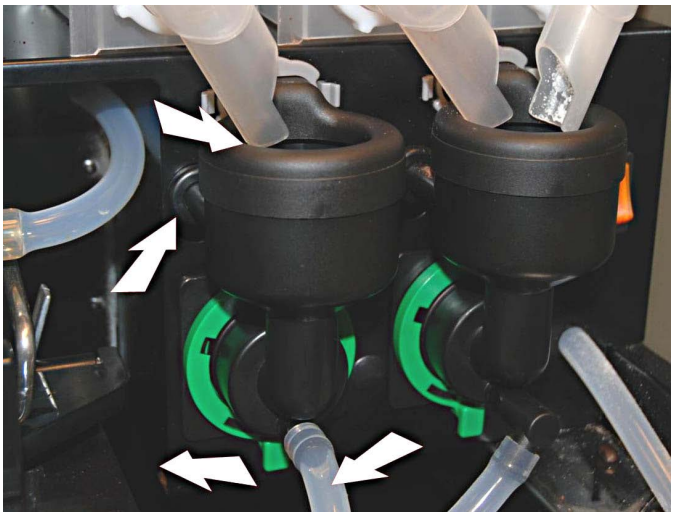


Fig 9.



9. Fix the mixing bowl and condensation trap.
Push-fit the mixer bowl and fix with lever. Connect the output hose.
OBS! ensure that all water hoses have been connected and fitted.
see fig. 9.

8. Failure messages.

Failure messages which can mostly be corrected without any help from service company

1. Display shows: ”water level low” ”Press enter”.
Check if water tap is open.

Press (E) button.

2. Display shows normal: but no drink is coming.
Possible cause of failure:
Mechanical stop in the ingredients canisters or whipper unit.

Action: Try to find the cause of failure.
Clean the mixer system and try again.

9. Storage / Transport.

Transport and not in use for a long period.

1. Turn off the switch, pull out the electric plug and close incoming water tube.
2. Long machine storage at temperatures below 0ºC can cause damage of the machine.
It is recommended to empty all the water in the machine.

Cleaning the outside;
Use a soft rag and liquid cleaning agent to prevent scratches.

NOTE!
The machine must not be covered with or immersed in water.

TO BE WASHED AS NEEDED

Drip tray and drip tray insert should be washed by hand in ordinary dishwater. Do not wash in a dish washing machine!

<u>NB: All parts must be dry before being re-inserted.</u>

Activate programming with the user card.

1. **Insert the user card in the card reader.**

2. **Displayen shows:** Service Menu, Clean Machine

Function buttons programming

Press this button if you wish to leave the submenu and return to the main menu.

Press the enter button if you want to enter a menu, alter the value or a setting.

Alter a value by pressing the button or the button.

Confirm the new setting by pressing the E-button.

Press this button if you wish to increase a value or step forward in the menu.

Press this button if you want to reduce a value or go back in the menu.

Press the STOP button if you wish to return to the service menu.

PROGRAMMING AND SETTINGS.

Display shows — Service Menu Clean Machine

Press button

Display shows — Service Menu Counters

Press button

Place card in the card reader.

Service Menu
Clean Machine

Press E-button

Press E

Select Cleaning
Clean Mixer

Machine starts cleaning mixer system

To go forward in menu press

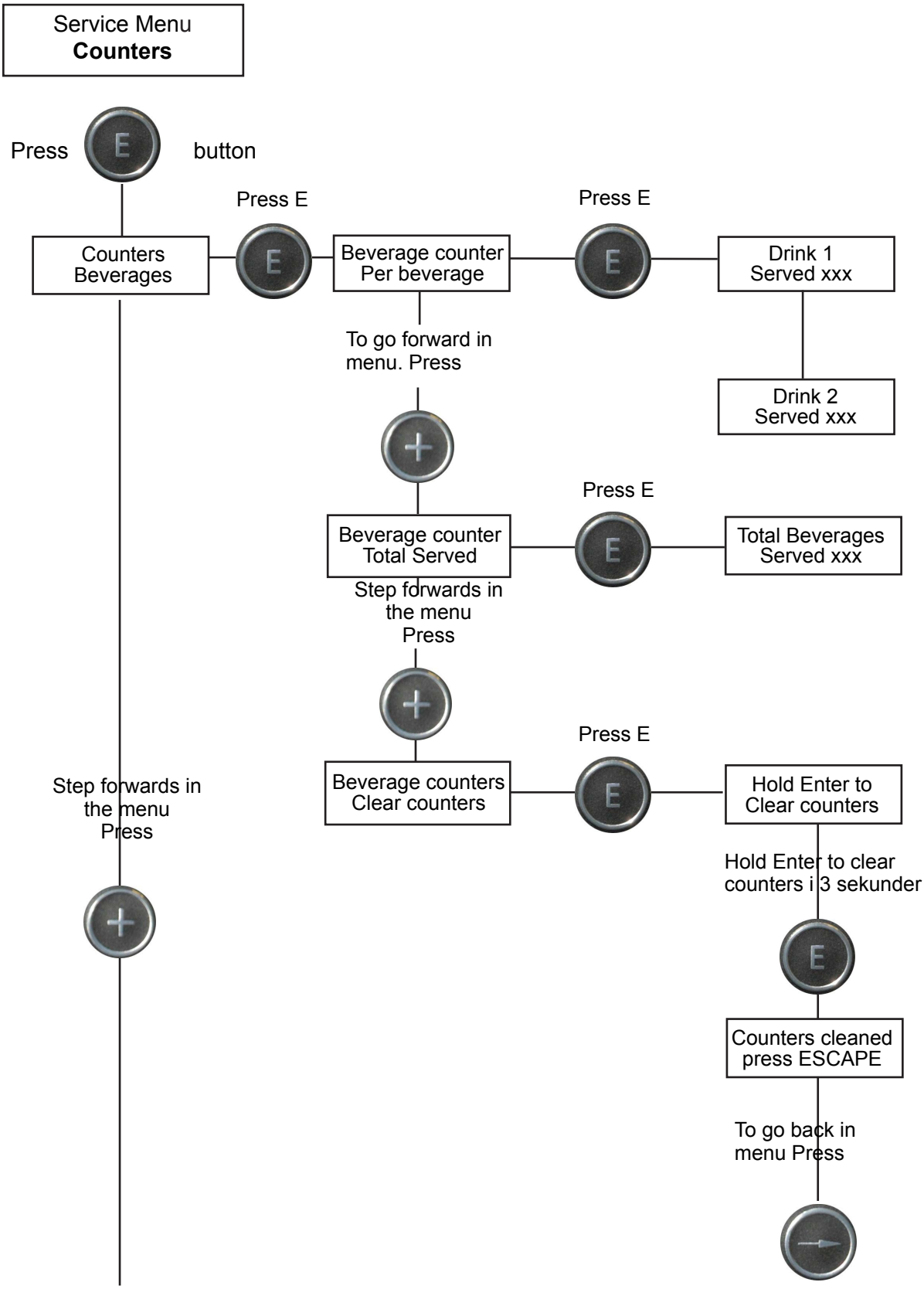
Press E-button

Press E

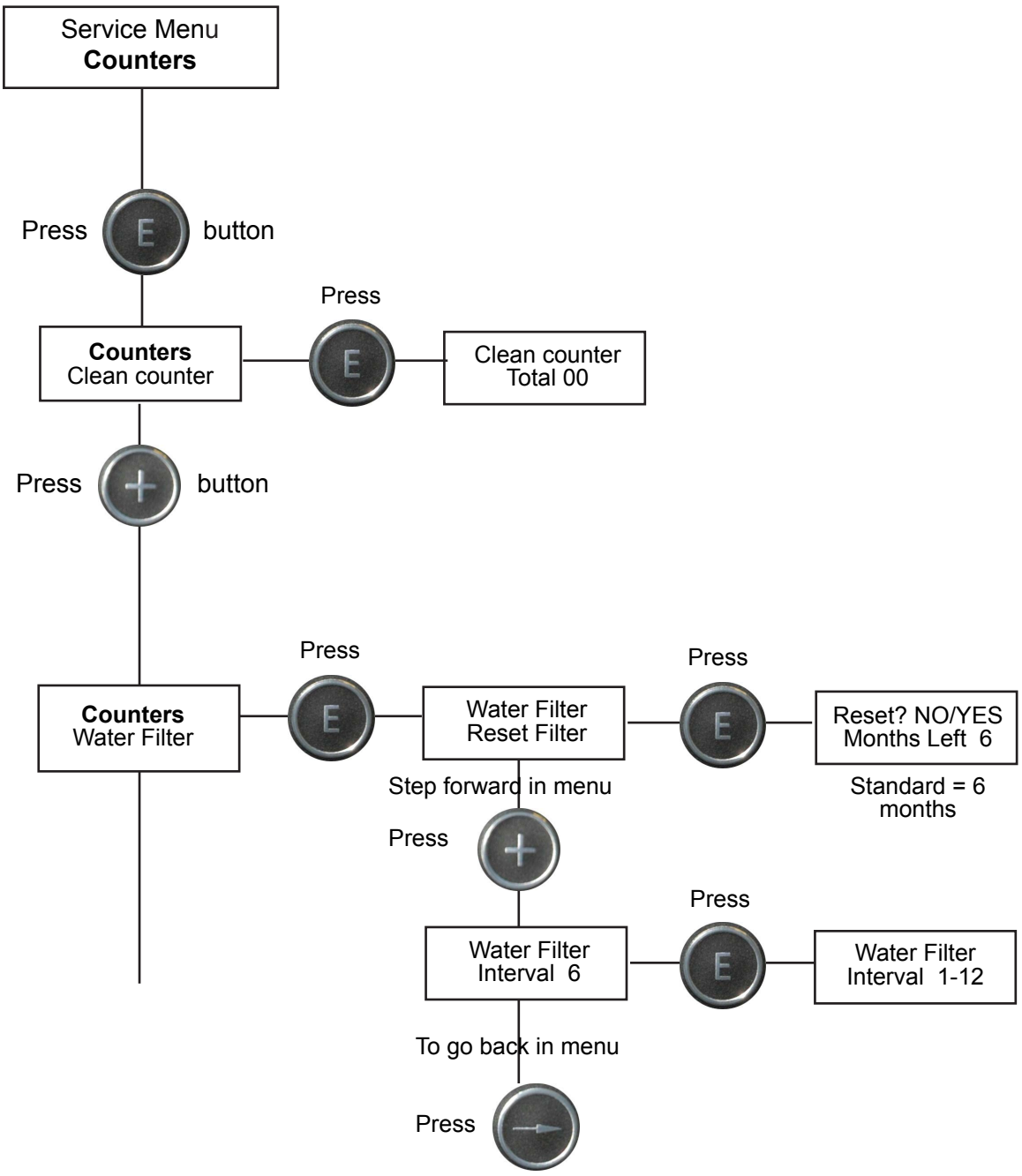
Select Cleaning
Clean Valves

Machine starts clean valves

Se the number of performed cleanings or reset the counter:



Se the number of performed cleanings or reset the counter:



CAFÈ ELITE

COFFEE QUEEN® ORIGINAL

FOR SERVICE

Please contact your retail dealer

Your retail dealer

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CREM International AB
Box 10, Viksgränd 2, SE-670 40 Åmotfors, Sweden
Tel: +46 (0)570-477 00, Fax: +46 (0)570-47719
E-mail: info.se@creminternational.com www.creminternational.com

Art. nr/Art. no.1730114